



## Congratulations

LOLA McDONNELL,  
HOUSEKEEPING



*Heather Knoll Nursing & Rehabilitation*

# EMPLOYEE OF THE 1<sup>ST</sup> QUARTER

*At Sprenger Health Care Systems it is our mission to empower people to anticipate and exceed customer expectations through five principles; innovation, compassion, creativity, integrity and collaboration. Our employee of the quarter upholds these values and is committed to enhancing the lives of staff and residents, alike.*

## LEARN MORE ABOUT OUR EMPLOYEE OF THE QUARTER

### WHY DID SHE CHOOSE THIS CAREER?

She does laundry now, but she used to be an STNA and loved being around the residents.

### FAVORITE PART ABOUT WORKING AT HEATHER KNOLL:

She loves the residents and finds them interesting. Everyone is different, sweet and they each have a story to tell.

### HOBBIES AND INTERESTS:

Lola enjoys doing crafts, swimming, going to plays, going to concerts, going to downtown Detroit, going to casinos, attending Pow Wows and listening to elders in her family.

### FUTURE GOALS:

She would like to move back to Michigan one day and own a small country house.

### THE WAY COWORKERS AND RESIDENTS PERCEIVE LOLA:

“Lola always finds the time to clean all of the rooms whenever we ask her.”

“Lola is quick to come help whenever she can, and is always happy to do it.”

“Lola takes the time to get to know all of her residents and the residents really enjoy talking to her.”

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